

ABSTRACT OF THE DISCLOSURE

A computer-implemented system, method, and computer program product for remotely monitoring network devices. A network management protocol such as the simple network management protocol (SNMP) is used to collect status information and/or
5 configuration information from devices connected to a network such as an intranet. The information collected may be stored on a database connected to that network. The information is sent via a standard communication technique, such as e-mail to a remote monitor. The remote monitor retrieves the information from, for example, a mail server and stores the device information in a database connected to the network of the remote monitor.